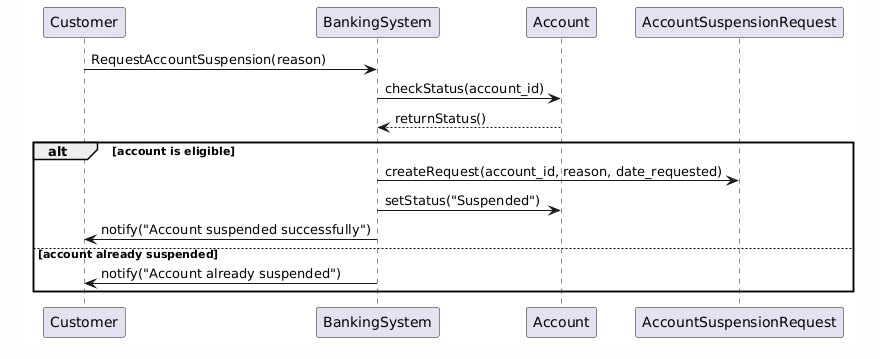
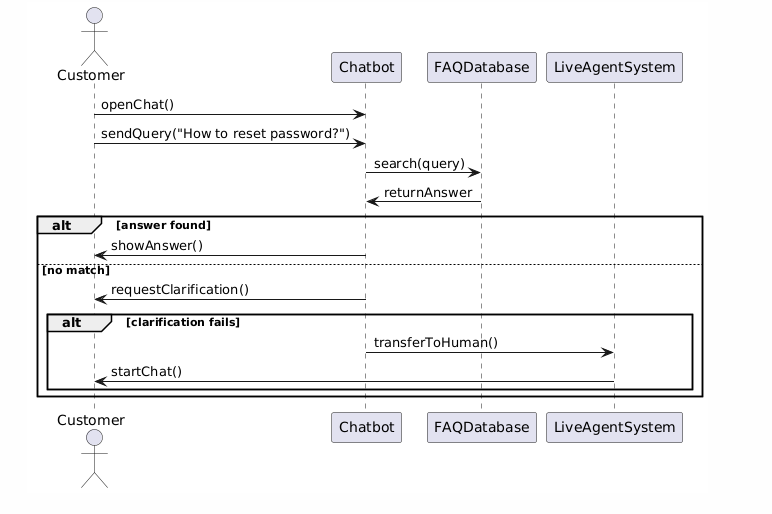
Sequence Diagrams(Reqs 21-24) erdi meÇi

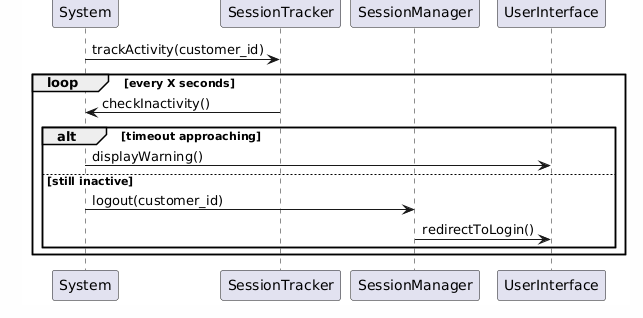
UC\_21: request account suspension



UC\_22:chatbot assistance for faq’s



UC\_23: auto-logout after inactivity



UC\_24: reset customer login credentials

